



User documentation

Official PayPal module V6.X — PrestaShop V1.7.X and above

202ecommerce

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1. User documentation

PayPal module V.6.X for PrestaShop V.1.7.X and above

As a leader in online payments, PayPal offers a range of simple, seamless and secure solutions trusted by more than 400 million users. With this module, take advantage of our complete payment platform and grow your business online, on mobile and internationally.

This documentation is intended for users of PrestaShop 1.7 and above, using PayPal module version 6 and above.

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PDF version

A printable version of this documentation is available here: [Download the PDF](#)

2. General

2.1 Are you a PayPal Business customer?

You are already a PayPal customer: Go to [chapter 2](#)

Not a PayPal customer yet?

- [Open a business account](#)
- Download and install the PayPal module and start accepting simplified payments with PayPal on your PrestaShop store.

2.2 What is the Official PayPal module?

With PayPal, receive your payments online. Send invoices. Review your latest sales. Keep growing.

With PayPal, increase conversion at checkout

66% increase in the conversion rate at checkout (2)

91% of the PayPal users surveyed consider PayPal an easy payment method (3)

Conversion at checkout is measured from the moment the customer starts paying

With PayPal, win more loyal customers

19% more repeat buyers (4)

2 - Nielsen study on behalf of PayPal, Nielsen | Powered by the Médiamétrie behavioural panel in France (FR) covering nearly 6,000 SMEs with PC transactions made by 2,000 consumers between July 2022 and June 2023.

3 - Nielsen study on behalf of PayPal, Nielsen attitudinal survey in France (September 2023) conducted among 2,000 people who had recently made purchases (in the last 4 weeks) from SMEs, including 1,000 PayPal transactions and 1,000 non-PayPal transactions.

4 - Nielsen, commissioned by PayPal. Nielsen Media consumer panel covering 7,200 SMEs in seven markets (United States, United Kingdom, Germany, France, Italy, Spain and Australia) with 147,000 purchases by 35,000 consumers on desktop over one year (July 2020 to June 2021, except the United States with data from April 2020 to March 2021).

PayPal is always by your side, even after the sale.

The PayPal teams are available by phone (or live chat) if you have any questions.

Benefit from simplified shipping, business insights and much more with PayPal for Business.

2.3 Product matrix

Depending on the location of your merchant account, different PayPal payment methods and features will be available. See the table below

To find out which payment options are available in your country as a PayPal Business account holder, go to this page:

<https://developer.paypal.com/docs/payouts/standard/reference/country-feature/>

Below are the payment options available in the PayPal module V6.X for PrestaShop V1.7.X

	Worldwide	Germany*	Brazil and Mexico	USA
Payment methods	- PayPal	- PayPal - Credit card - Pay Upon Invoice - Local payment methods - SEPA	- PayPal - Credit card	- PayPal - Venmo
Features	- Installment payments via a PayPal account (United States, United Kingdom, France, Italy, Spain, Canada, Germany, Australia)	- Installment payments via a PayPal account	- Installment payments via a PayPal account or credit card - Credit card vaulting	- Installment payments via a PayPal account - PayPal account vaulting
Payment integration	Advanced Checkout with the JavaScript SDK for 22 countries and 37 currencies: https://developer.paypal.com/docs/checkout/advanced/eligibility/			

The currencies supported by the PayPal module are the following

<https://developer.paypal.com/api/rest/reference/currency-codes/>

** If Germany is the default country of your PrestaShop store, you must configure your payment options.*

2.4 Creating test accounts

The PayPal test environment is a self-contained virtual testing environment that mimics the PayPal production environment. It is a protected space in which you can run and watch your application process the requests you send to the PayPal APIs without affecting the balances of live PayPal accounts.

In order to install the PayPal account on your PrestaShop store, we recommend that you **first create test accounts** so that you can test the entire payment process before switching your module to production mode.

In the Official PayPal module, you can configure your module in test mode (i.e. 'Sandbox' mode) or in production mode.

The full test account creation procedure is explained here:

<https://developer.paypal.com/tools/sandbox/accounts/>

Two types of test account are required in order to test all payments and features:

- A merchant account able to receive payments, called a 'business sandbox account';
- A customer account able to place orders, called a 'personal sandbox account'.

By default, PayPal test accounts have all features enabled.

Production accounts have PayPal payment enabled by default, but some other payment methods or features may require activation on your PayPal production merchant account (local payment methods, card vaulting).

For each payment method and each feature, this documentation will indicate whether activation is required.

Once your test accounts have been created, you can install the Official PayPal module on your PrestaShop store.

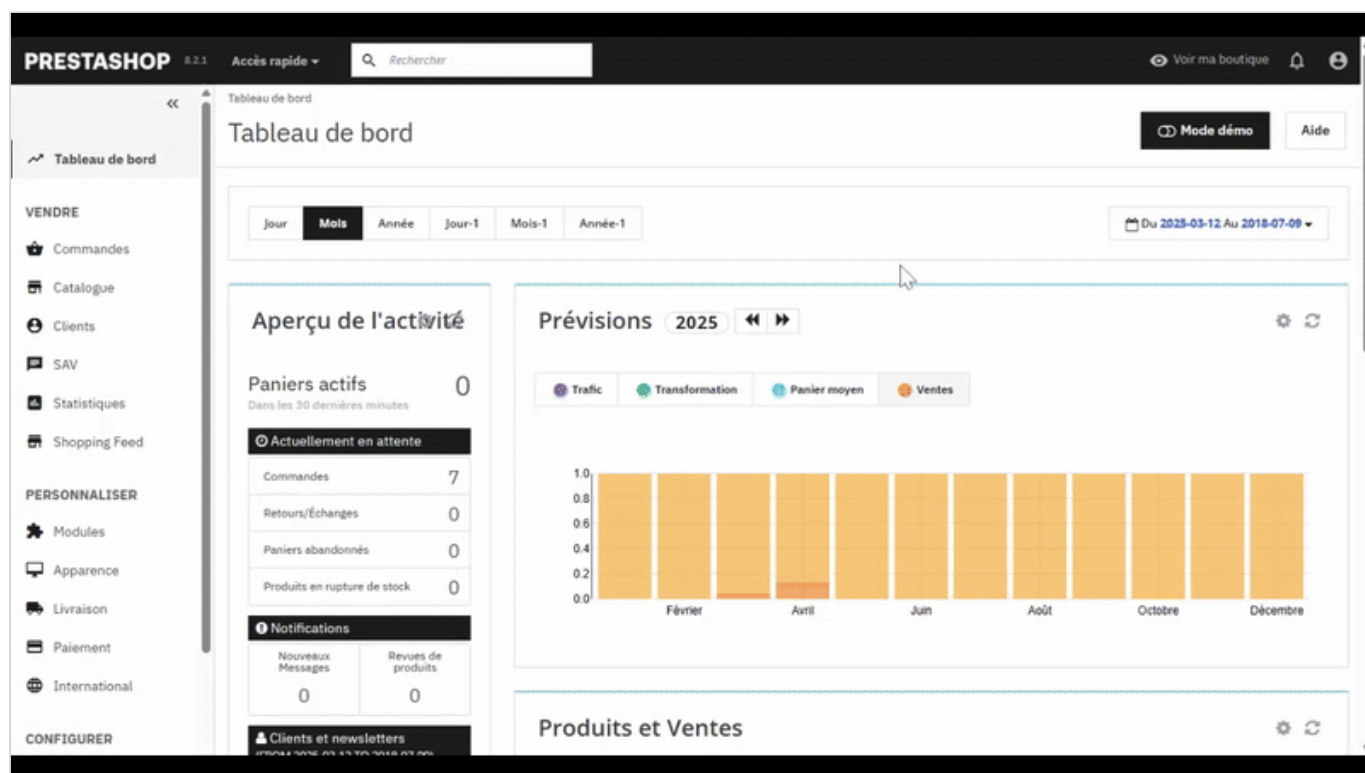
3. Common features

3.1 Installing the Official PayPal module

Download the Official PayPal module from the PrestaShop AddOns marketplace:

<https://addons.prestashop.com/fr/paiement-carte-wallet/1748-paypal-officiel.html>

Then install the zip file on your PrestaShop store



3.2 Navigating your configuration page

PayPal / Configuration

Configuration

Statut de connexion et switch mode sandbox / productoin

Outils à destination du support technique

Bienvenue sur le Dashboard PayPal

- ✗ Mode production activé
- ✓ Compte Connecté

🔑 Déconnexion / changer de mode

Plus d'actions

- 🔗 Configuration [Tracking](#)
- 🔗 Configuration du [module](#)

Vous êtes connecté avec le compte : **X35** **U36**

🔍 Faire un [diagnostic](#)

📄 Vérification des [logs](#)

Configuration 11

Configurations 1 à 10

Code de votre compte de connexion

Checklist Technique

Pays du marchand : **France**

Pour modifier le pays : [International](#) > [Localisation](#)

- ✓ Protocole SSL activé.
- ✓ L'extension PHP cURL est activé sur votre serveur
- ✓ PayPal webhooks sont activés avec succès.

Checklist technique
Utilisez le bouton 'Rafraîchir' pour tester une nouvelle configuration

Rafraîchir

Checklist fonctionnelle

- ✗ Buy Now Pay Later désactivé
- ✓ Statut des commandes standard
- ✗ Affichage des bénéfices PayPal deactivé
- ✓ Tracking activé

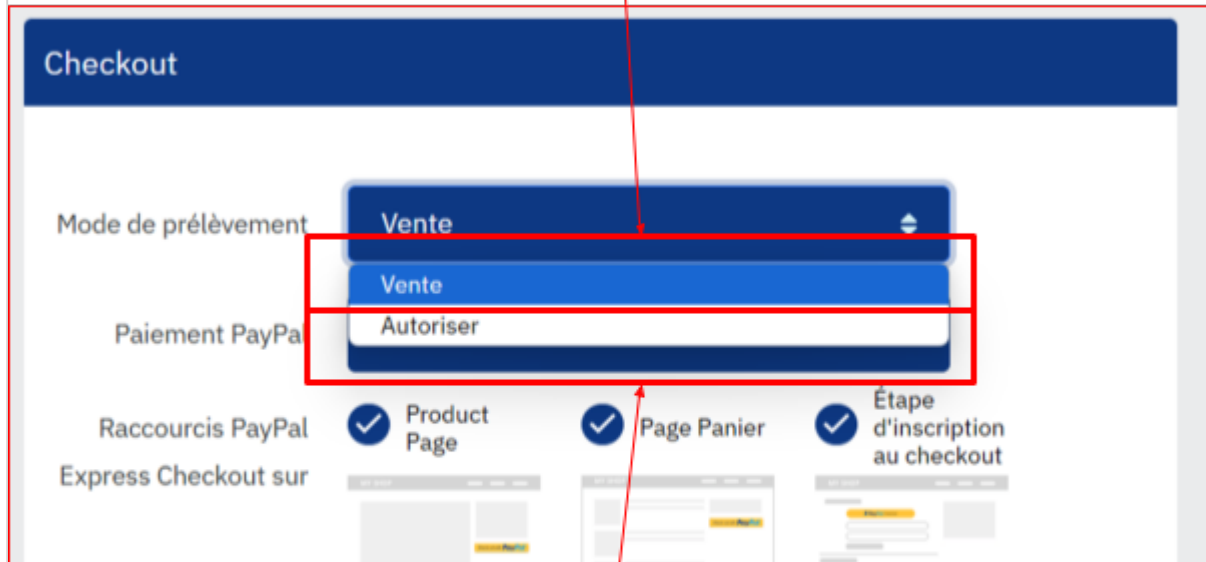
Checklist fonctionnelle
Les croix rouges ne représentent pas des erreurs mais des fonctionnalités désactivées

Rafraîchir

3.3 Settings available in the Official PayPal module

3.3.1 Payment collection mode

Sale : the money is transferred instantly from the buyer's account to the seller's account at the time of payment.



Authorize : deferred payment mode that requires the funds to be collected manually when you want to retrieve the money.

We only recommend the Authorize setting if you need to check your stock or availability before confirming the order.

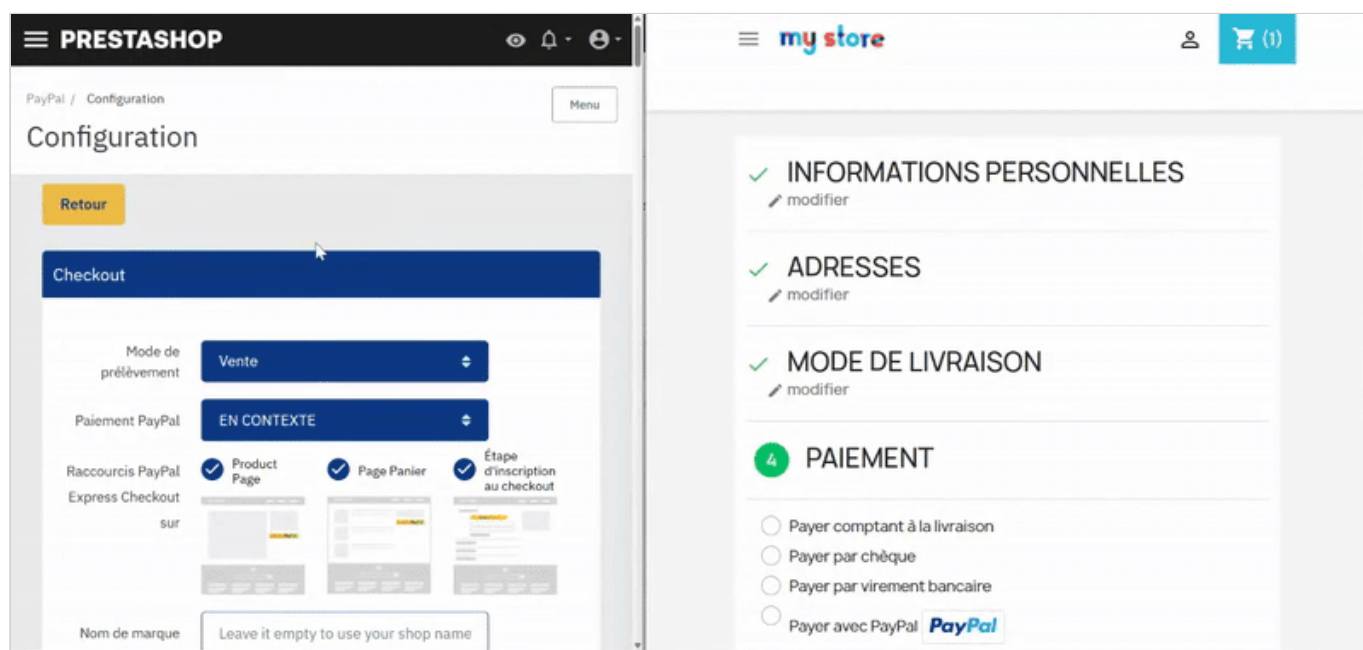
✓ Validity period of the authorization

With the 'Authorize' collection mode, capturing the payment is only possible for 29 days.

Authorization and capture are subject to the following periods:

- A validity period of 29 days that starts when the buyer authorizes the payment. During this period, the authorization places a hold on the buyer's balance to ensure that the payment amount is available for capture.
- An honor period of 3 days, from the first to the third day of the authorization period. After most successful authorizations, PayPal honors 100% of the authorized funds during the honor period. A day starts at 12 a.m. PST and ends at 11:59 p.m. PST on the calendar day on which the authorization takes place.

3.3.2 PayPal payment



There are two possible configurations for PayPal payments.

The 'In-context' payment mode

The 'in-context' payment mode opens the connection to the PayPal account in a pop-up window, allowing your buyers to complete their payment without leaving your website. It is a streamlined, modern and reassuring experience that benefits from the same security standards as a redirect to the PayPal site.

Note that **the conversion rate of the in-context mode is better.**

The 'Redirect' payment mode

The 'Redirect' payment mode sends the customer to the PayPal site, where they will be asked to sign in to their PayPal account. Once the transaction is complete, they will be brought back to your online store on the order confirmation page.

3.3.3 'PayPal Express Checkout' shortcuts

The display option for each location lets you decide whether or not to show the PayPal shortcut on:

- Product pages;
- The cart page;
- The sign-up step in the checkout.

You can also configure the style of the shortcut button in the 'Customize the PayPal Shortcut' section

Default button rendering on a product page

The screenshot shows a product page for a white t-shirt with a colorful hummingbird graphic. The page includes a navigation bar with 'my store', 'VÊTEMENTS', 'ACCESSOIRES', and 'ART'. A search bar is on the right. The product details section shows the title 'T-SHIRT IMPRIMÉ COLIBRI', a price reduction from 28,68 € to 22,94 € (20% off), and a description. Below the description are options for size (S), color (white and black), and quantity (1). A blue 'AJOUTER AU PANIER' button is present. Social sharing icons for Facebook, Twitter, Google+, and Pinterest are also shown. A section for policies (Security, Delivery, Return) is visible. At the bottom, there are tabs for 'Description' and 'Détails du produit'. A blue arrow points from the text 'Bouton raccourci PayPal' to a yellow 'PayPal Acheter' button.

Contactez-nous Français Connexion Panier (0)

my store VÊTEMENTS ACCESSOIRES ART

Rechercher

Accueil / Vêtements / Hommes / T-shirt imprimé colibri

T-SHIRT IMPRIMÉ COLIBRI

28,68 €
22,94 € ÉCONOMISEZ 20%

TTC

Coupe classique, col rond, manches courtes. T-shirt en coton pima extra-fin à fibres longues.

Taille
S

Couleur
☐ ☒

Quantité
1

AJOUTER AU PANIER

Partager

Security policy (edit with Customer reassurance module)
Delivery policy (edit with Customer reassurance module)
Return policy (edit with Customer reassurance module)

Bouton raccourci PayPal

PayPal Acheter

Description Détails du produit

Default button rendering on the cart page

The screenshot shows a web application interface for a store named 'my store'. The top navigation bar includes links for 'Contactez-nous', 'Français', 'Connexion', and a shopping cart icon labeled 'Panier (1)'. Below the navigation bar, there are category links: 'VÊTEMENTS', 'ACCESSOIRES', and 'ART'. A search bar with the placeholder 'Rechercher' is also present.

The main content area is divided into two columns. The left column is titled 'PANIER' and displays a single item: a white t-shirt with a colorful graphic. The item details include 'T-shirt imprimé colibri', a price of 22,94 € (reduced from 28,68 € with a -20% discount), size 'S', and color 'Blanc'. A quantity selector shows '1' item. To the right of the item is a trash icon. Below the item list is a link 'Continuer mes achats'.

The right column shows a summary of the cart: '1 article' for 22,94 € and 'Livraison' for '22,94 € gratuit'. The 'Total TTC' is 22,94 €. Below this summary is a blue 'COMMANDER' button. A yellow 'PayPal Payer' button is positioned directly below the 'COMMANDER' button and is highlighted with a blue rectangular border. A blue arrow points from the text 'Bouton raccourci PayPal' to this button.

Below the buttons, there are three policy sections, each with a checkmark icon and a link to edit the policy:

- Security policy (edit with Customer reassurance module)
- Delivery policy (edit with Customer reassurance module)
- Return policy (edit with Customer reassurance module)

Default button rendering at the sign-up step

my store Contactez-nous

1 INFORMATIONS PERSONNELLES

PayPal Payer (Bouton raccourci PayPal)

Commander en tant qu'invité | Connexion

Titre ☐ M ☐ Mme

Prénom

Nom

E-mail

Créez votre compte (optionnel)
Et gagnez du temps pour votre prochaine commande !

Mot de passe Optionnel

Date de naissance Optionnel
(Ex. : 31/05/1970)

1 article
[afficher les détails](#)

Sous-total	22,94 €
Livraison	gratuit
Total TTC	22,94 €

☒ **Security policy** (edit with Customer reassurance module)

☒ **Delivery policy** (edit with Customer reassurance module)

☒ **Return policy** (edit with Customer reassurance module)

If the customer is signed in and has a customer account on your PrestaShop store with the same email address as their PayPal account, they will be recognized as an existing customer and the shipping address from their PrestaShop account will be used for the order.

If the customer is not signed in and does not have a customer account on your PrestaShop store, a new customer record will be created on your PrestaShop store and the preferred shipping address from their PayPal account will be used.

3.3.4 Brand name

The "brand name" is displayed at the top left during PayPal payment.

It is a label that replaces the company name from the PayPal account on the PayPal pages.

If you use PayPal Checkout, you can also customize your store logo. The logo can be changed via your business profile settings within your PayPal account.

3.3.5 Presenting the benefits of PayPal to your customers

This option lets you display trust-building elements within your payment step.

Rendering of the button displaying the PayPal benefits

4 PAIEMENT

☐ Payer par chèque
 ☐ Payer par virement bancaire
 ☐ Payer avec PayPal 

☐ J'ai lu les [conditions générales de vente](#) et j'y adhère sans réserve.

COMMANDE AVEC OBLIGATION DE PAIEMENT

Mode
sans avantages
affichés

Default button rendering at the sign-up step

4 PAIEMENT

☐ Payer par chèque
 ☐ Payer par virement bancaire
 ☐ Payer avec PayPal | C'est simple, rapide et sécurisé  

☐ J'ai lu les [conditions générales de vente](#) et j'y adhère sans réserve.

COMMANDE AVEC OBLIGATION DE PAIEMENT

Mode avec
avantages affichés

3.3.6 Placing the PayPal button at the bottom of the checkout page

This setting lets you display the PayPal payment button at the bottom of the checkout page.

Rendering of the payment button within the checkout page

4 PAIEMENT

- ☐ Payer par chèque
- ☐ Payer par virement bancaire
- ☒ Payer avec PayPal 

Mode Sandbox: Toutes les transactions seront fictives

Payer avec 

- ☒ J'ai lu les [conditions générales de vente](#) et j'y adhère sans réserve.

Rendering of the payment button at the bottom of the checkout page

4 PAIEMENT

- ☐ Payer par chèque
- ☐ Payer par virement bancaire
- ☒ Payer avec PayPal 

Mode Sandbox: Toutes les transactions seront fictives

- ☒ J'ai lu les [conditions générales de vente](#) et j'y adhère sans réserve.

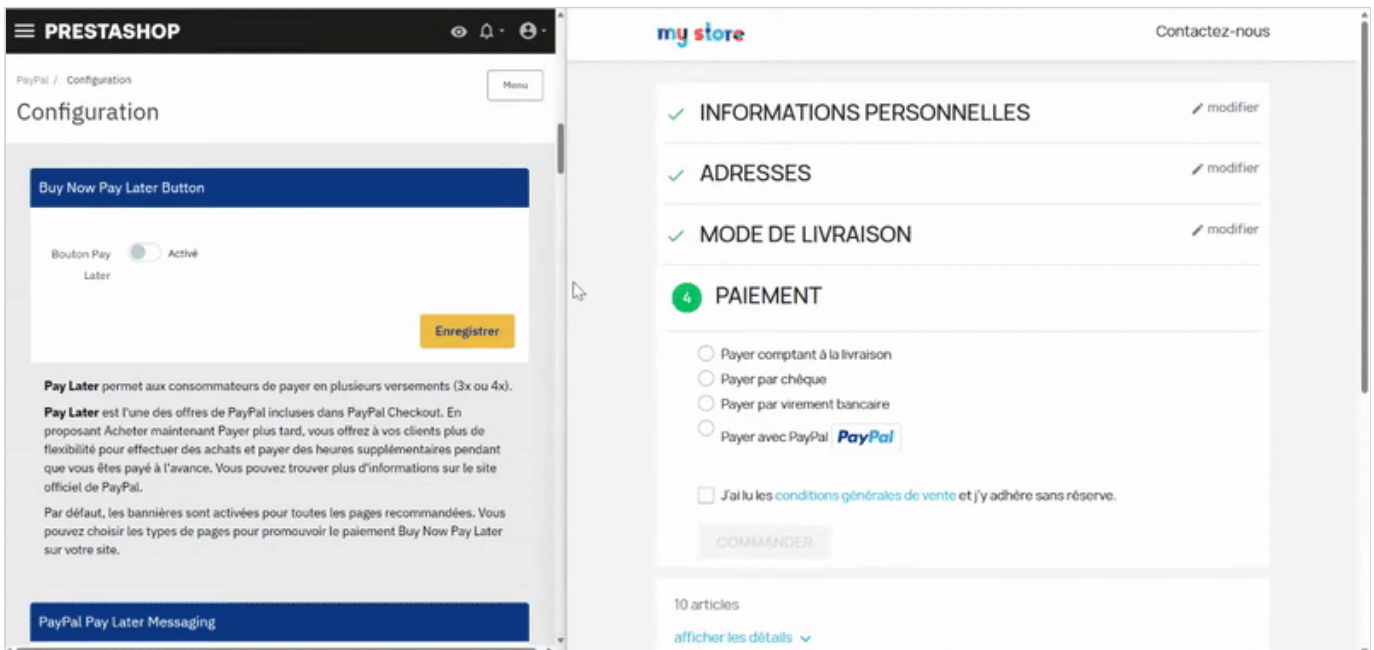
Payer avec 

3.3.7 'Buy Now Pay Later' button: offer installment payments with PayPal

Increase your conversion rate by allowing users to spread the payment for their purchase over time, paying in 3 or 4 installments.

As a merchant, you are paid immediately.

Enable the setting by activating the 'Pay Later button' feature



Please note

As of 1 November 2024, the 'Buy Now Pay Later*' option is available in the following countries: France, United Kingdom, United States, Germany, Austria, Australia, Spain, Italy, Canada.

You can only promote the 'Buy Now Pay Later*' feature if you are a merchant based in one of these countries and this country is selected as the "default country" in your PrestaShop store.

The banners can only be displayed in the Front Office if the store currency matches one of these countries: EUR, USD, GBP, AUD;

and if the ISO code is one of the following: FR, EN, GB, DE, AT, AU, ES, IT, CA.

By default, the banners are enabled for all recommended pages. You can choose which page types promote 'Buy Now Pay Later*' payment on your site.

The banners on your site will look similar to the banner below:

Conditions for displaying installment payments in the payment step of the checkout funnel

Please note

PayPal must authorize installment payments in every case; this decision is made on a per-customer basis.

Payment amount

The minimum amount for installment payments varies depending on the country's currency.

Below are the minimum and maximum order amounts by country

Country	Product	Price
US	Pay in 4	\$30 to \$1,500
FR	Pay in 4	€30 to €2,000
UK	Pay in 3	£30 to £2,000
DE	Pay in 12	€99 to €5,000
AU	Pay in 4	1 - 1,999.99 AUD
ES	Pay in 3x, Pay in 6,12,24	30 - 2,000 Euro
IT	Pay in 3x, Pay in 6,12,24	30 - 2,000 Euro

3.3.8 'Buy Now Pay Later' messages: promote installment payments

Promote installment payments within your site and increase your conversion rate and customer satisfaction.

The image shows two side-by-side screenshots from the PrestaShop interface. The left screenshot is the 'Configuration' page for 'PayPal Pay Later Messaging'. It features a section titled 'Messages Paiement en 4X PayPal' with instructions for merchants to add messages to their site. Below this, there's a 'Personnalisez vos messages' section with checkboxes for where to display the messages: 'Page produit', 'Panier', 'Paiement', 'Page d'accueil', and 'Page de catégorie'. A preview of a mobile device shows the message being configured. The right screenshot is a product page for 'T-SHIRT IMPRIMÉ COLIBRI'. It displays the product price (22.94 €), a 20% discount, and the 'PayPal 4X' installment payment option at the bottom of the page.

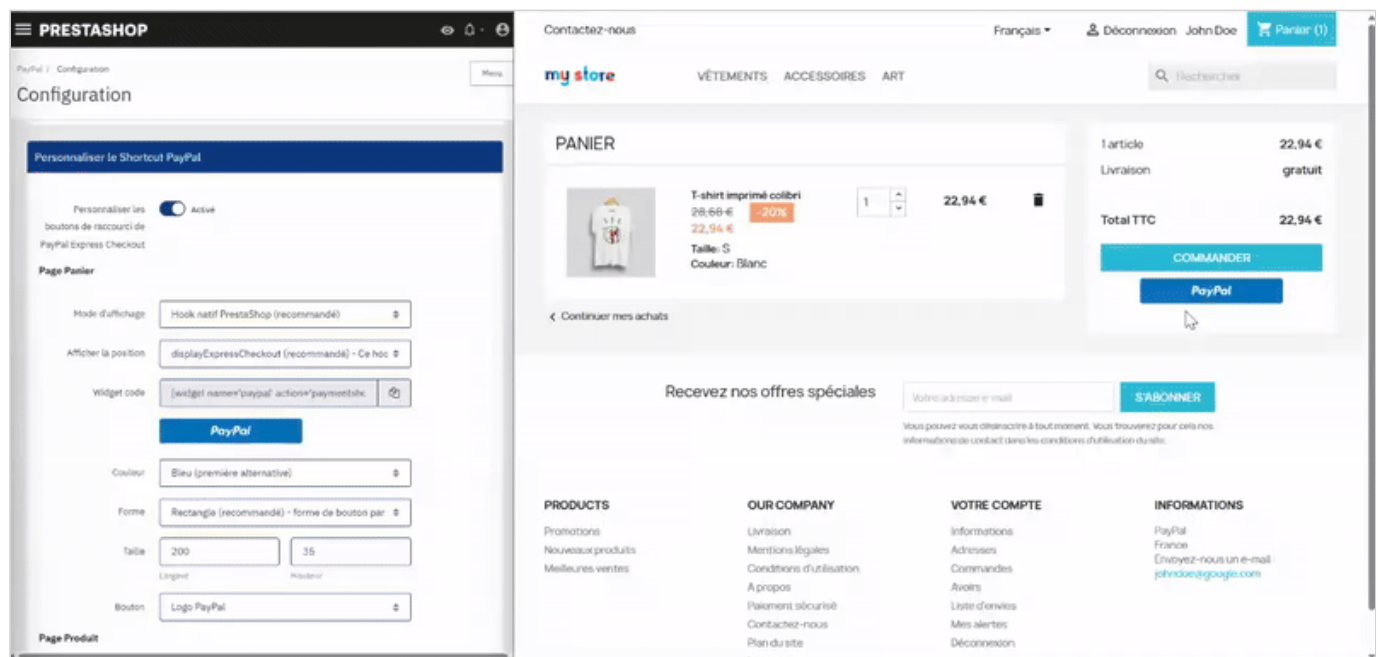
The best way to choose?

A visual preview guides you during configuration in your PrestaShop Back Office so that you can quickly choose the best option for your online store.

Once you have made your decision and applied your settings, test the displays live on your site [using IP restriction](#) and take the time to make your choices before showing the finalized new features to your customers.

3.3.9 Customize the 'PayPal Express Checkout' shortcuts

Adapt the PayPal payment shortcuts to your brand guidelines quickly and effectively.



You have many customization options: color, shape, size and button type.

As you change the settings, you can see the rendering of your PayPal logo live on the Back Office page.

Please note

People around the world recognize PayPal by its gold color, and studies confirm it. Extensive testing has determined the right shade and the right shape that help **increase conversion**. Use it on your website to take advantage of PayPal's recognition and preference.

If gold does not work for your site, try the PayPal blue button. Studies show that people know it is the PayPal brand color, which brings a halo of trust and security to your experience.

If gold or blue does not suit the design or aesthetics of your site, try the silver, white or black buttons. As these colors are less likely to attract people's attention, we recommend these button colors as a last alternative.

3.3.10 Customize your order statuses

By default, the following statuses will trigger the following actions:

- An order moved to the 'Refunded' status will trigger the refund on PayPal;

An order moved to the 'Canceled' status will trigger the cancellation on PayPal.

By default, orders placed with the PayPal module have the following statuses:

- 'Payment accepted' for an order whose payment is validated by PayPal;
- 'Awaiting PayPal payment' for a payment that has been captured and is awaiting validation via the webhook;

You can refund orders paid via PayPal directly from your PrestaShop Back Office. With this setting, you can choose the order status that triggers the refund on PayPal. Choose the 'No action' option if you want to change the order status without triggering the automatic refund on PayPal.

You can cancel orders paid via PayPal directly from your PrestaShop Back Office. With this setting, you can choose the order status that triggers PayPal's cancellation of an authorized transaction on PayPal. Choose the 'No action' option if you want to change the order status without triggering the automatic cancellation on PayPal.

If you use the 'Authorize' collection mode, this means that you separate the payment authorization from the payment capture. To capture the authorized payment, you must change the order status to "payment accepted" (or to a custom status with the same meaning). With this setting, you can choose a custom order status to accept the order and validate transactions in 'Authorize' mode.

3.3.11 Switching to IP restriction mode

With this feature, you can test payment in sandbox mode and test all of your settings on your online store BEFORE making PayPal payment available to all of your customers.

How it works:

- find your IP address by going to a public service such as Nord VPN or any other available service <https://nordvpn.com/what-is-my-ip/>
- copy the retrieved IP address into the 'List of allowed IPs' field
- click 'Save'

Warning

if your PayPal module is already accessible on your live site, adding an IP restriction will make your PayPal module invisible to all of your users except those with the allowed IP address or addresses.

3.3.12 Configuring tracking settings

Benefit from the best seller protection by configuring tracking on your PrestaShop store.

By selecting the order status from which the order is handled by the carrier, PayPal considers that your side of the contract binding you to your customer has been fulfilled and offers you better protection in the event of a dispute.

The list of carriers offered depends on your country.

If none of the carriers offered in the PayPal list matches your carrier, choose 'OTHER'.

3.4 Onboarding for the Official PayPal module

During the **first installation** of the Official PayPal module on PrestaShop, a quick setup via an onboarding flow is offered, allowing you to select the best settings for your business.

3.4.1 First connection, step 1: signing in to or creating a PayPal Business account

During this step, you must select 'Production' mode or 'Sandbox' mode, then click the button to sign in to or create a PayPal Business account. Initially, it can be useful to configure 'Sandbox' mode to test the flow between PrestaShop and PayPal. Please note that you will need to switch to 'Production' mode to activate your payment solution.

A pop-in will open, allowing you to create or sign in to your PayPal Business account.

PayPal

Step: 1 out of 6

PayPal account configuration

Mode: **Production**

Connect or create your PayPal account

How can I log in with my PayPal account ?

Before connecting your shop with your PayPal account, please select the mode of connection. There is 2 connection modes :

Sandbox mode allows you a mock link to test the flow between Prestashop and PayPal. You can test as long as needed. If you want to create an account, please use the button "Connect or create your PayPal account".

Production mode allows you to sell our products online and be paid by customers. If you want to create an account, please click use the button "Connect or create your PayPal account".

Note: You need to switch to the "Production" mode to activate your payment solution.

Save

After signing in to your PayPal Business account, the window will refresh and display the code of your connected account.

Save the configuration to move on to the next step.

PayPal

Step : 1 out of 6

PayPal account configuration

Mode: **Sandbox**

[Logout](#)

You are connected with the account:
X35 U36

How can I log in with my PayPal account ?

Before connecting your shop with your PayPal account, please select the mode of connection. There is 2 connection modes :

Sandbox mode allows you a mock link to test the flow between Prestashop and PayPal. You can test as long as needed. If you want to create an account, please use the button "Connect or create your PayPal account".

Production mode allows you to sell our products online and be paid by customers. If you want to create an account, please click use the button "Connect or create your PayPal account".

Note: You need to switch to the "Production" mode to activate your payment solution.

[Save](#)

3.4.2 First connection, step 2: configuring the checkout of your online store

From this step onwards, you can start making your configuration choices for your Official PayPal module.

To help you, the settings that perform best for your business have been pre-selected for you.

Do not worry about these first choices: each of these settings can be changed later in the standard configuration page of the module.

in the right-hand part of your module, you can read contextual explanations for each of the options offered to you.

Each of these settings and its impact is detailed earlier in our documentation:

- [Payment collection mode](#)
- [PayPal payment](#)
- ['PayPal Express Checkout' shortcuts](#)
- [Brand name](#)
- [Presenting the benefits of PayPal to your customers](#)
- [Placing the PayPal button at the bottom of the checkout page](#)
- ['Buy Now Pay Later*' button](#)
- ['Buy Now Pay Later*' messages](#)
- [Customize your order statuses](#)
- [Switching to IP restriction mode](#)



Step : 2 out of 6

Checkout

Payment action
Sale

PayPal Checkout
IN-CONTEXT

PayPal Express Checkout shortcut on

☒ Product Page
☒ Cart Page
☒ Sign up step in checkout





Brand name

Show PayPal benefits to your customers
☒ Enabled

Put the PayPal button at the end of the order page
☒ Enabled

Back

Skip this step

Save

Payment Action:Sale: the money moves instantly from the buyer's account to the seller's account at the time of payment.

Payment Action:Authorization/capture: The authorized mode is a deferred mode of payment that requires the funds to be collected manually when you want to transfer the money. This mode is used if you want to ensure that you have the merchandise before depositing the money

We recommend the Authorize configuration only in case you need to check the availability of your products before confirming the order.

In-context has shown a better conversion rate.

PayPal In-Context: opens in a pop-up window, allowing your buyers to finalize their payment without leaving your website. Optimized, modern and reassuring experience which benefits from the same security standards than during a redirection to the PayPal website.

PayPal Express Checkout shortcuts allow a faster checkout for your buyers. PayPal automatically provides you with the client's shipping and billing information.

Show PayPal benefits to your customers: you can increase your conversion rate by presenting PayPal benefits to your customers on the payment methods selection page.

PayPal shortcuts allow a faster checkout for your buyers. PayPal automatically provides you with the client's shipping and billing information.

Brand name shown on top left during PayPal checkout: A label that overrides the business name in the PayPal account on the PayPal pages. If you are using PayPal Checkout redirect, you can also customize your shop logo. The logo can be changed via your business profile settings.'

3.4.3 First connection, step 3: configuring installment payments

This step is about configuring your preferences for the display of the installment payment button. Installment payments allow your customers to pay for their products in several installments.

This type of commercial offer to your customers increases the conversion rate of your online store.



Step : 3 out of 6

Buy Now Pay Later Button

Pay Later button ☒ Enabled

Active on

☒ Product Page

☒ Step payment in checkout

☒ Cart Page

☒ Sign up step in checkout



Pay Later allows consumers to pay in multiple installments (3x or 4x).

Pay Later is one of PayPal's offers included in PayPal Checkout. By offering Buy now Pay later, you're empowering your customers with more flexibility to make purchases and pay overtime while you get paid upfront. You can find more information on the PayPal official website.

By default, the banners and Pay later button are enabled for all recommended pages. You can choose the types of pages for promoting Pay Later Messaging on your site.

Back

Skip this step

Save

3.4.4 First connection, step 4: customizing the PayPal shortcut buttons

This step involves customizing the PayPal shortcut buttons.



Step : 4 out of 6

PayPal Express Checkout shortcut on

Customize PayPal Express Checkout shortcut buttons
 ☒ Enabled

PayPal Express checkout advanced settings are added to the module in order to provide the most customizable solution possible. You can customize the display options and styles of the PayPal shortcuts. They can be changed for each button separately depending on their location. These customization options will be shown only if the shortcuts are enabled at least for one location (Cart Page / Product pages/ Sign up step in checkout)

If some elements added via other modules are displayed on the same hook, you can manage the position of the PayPal Official module via « Design - Positions ». By default, PayPal shortcuts are displayed on your website via PrestaShop native hook. If you choose to use PrestaShop widgets, you will be able to copy the widget code and insert it wherever you want in the product template.

People around the world know us for the color gold and research confirms it. Extensive testing determined just the right shade and shape that help increase conversion. Use it on your website to leverage PayPal's recognition and preference.

If gold does not work for your site, try the PayPal blue button. Research shows that people know it is our brand color, which provides a halo of trust and security to your experience.

If gold or blue does not work for your site design or aesthetic, try the silver, white, or black buttons. Because these colors are less capable of drawing people's attention, we recommend these button colors as a second alternative.

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Skip this step

Save

3.4.5 First connection, step 5: configuring order statuses and webhooks

This step involves customizing the PayPal shortcut buttons.



Step : 5 out of 6

Order status

Customise your order status

☐ Enabled

Enable PayPal webhooks

☒ Enabled

Back

Skip this step

Save

Customize order status

You can refund the orders paid via PayPal directly via your PrestaShop BackOffice. Here, you can choose the order status that triggers the refund on PayPal. Choose the option "no actions" if you would like to change the order status without triggering the automatic refund on PayPal.

You can cancel orders paid via PayPal directly via your PrestaShop BackOffice. Here, you can choose the order status that triggers the PayPal voiding of an authorized transaction on PayPal. Choose the option "no actions" if you would like to change the order status without triggering the automatic cancellation on PayPal.

You are currently using the Authorize mode. It means that you separate the payment authorization from the capture of the authorized payment. For capturing the authorized payment, you have to change the order status to "payment accepted" (or to a custom status with the same meaning). Here you can choose a custom order status for accepting the order and validating transactions in Authorize mode.

3.4.6 First connection, step 6: IP restriction

This step involves deciding on which IP address you want the PayPal buttons to be displayed. This way, during your configuration phase in Sandbox mode, no customer will see the PayPal buttons on your online store.



Step : 6 out of 6

Restriction mode

List of IPs

78.203.165.12

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Skip this step

Save

You can test your PayPal module on production mode too. You can allow the module's access to a list of IP addresses. Tape the IP in the blue field for the test time and delete it after validation of the test.

3.5 Refunding a transaction

After an order has been placed, you can refund all or part of the order from the native PrestaShop refund screen.

The refund will be sent directly to PayPal and your customer will be refunded.



[T-shirt imprimé colibri \(Taille : S - Couleur : Blanc\)](#)
[Reference number: demo_1](#)
[Supplier reference: demo_1_46](#)

€22.94 1 287 €22.94 #FA000034

Quantity /

Amount (Tax included) €
(Max €22.94 Tax Included).

Products

€22.94

Total

€22.94

For this customer group, prices are displayed as: **Tax included. Merchandise returns are disabled**

☒ Refund on PayPal
☐ Re-stock products
☒ Generate a credit slip
☐ Generate a voucher

4. Country-specific features

4.1 Germany-specific features

In version 5.7.0

[+] New version of PaypalPlus : Paypal Checkout

[+] Paypal Checkout - Extension Pay Upon Invoice (PUI)

[+] Paypal Checkout - Extension ACDC

[+] Paypal Checkout - Extension APM

[+] Paypal Checkout - Extension Paypal Wallet

[+] Paypal Checkout - Sending tracking number on PUI orders

=> Prerequisite: the localization settings must be set to Germany, otherwise the payment options will not be offered

Go Live conditions:

- Make sure that email and KYB validation has been obtained
- Run a live payment test (with a product priced at 0.01) on each of the payment methods to make sure that all payments work perfectly.

4.2 USA-specific features

Venmo payment

PayPal account vaulting

=> Prerequisite: the localization settings must be set to Germany, otherwise the payment options will not be offered

4.3 Mexico / Brazil-specific features

PayPal account vaulting + card vaulting

PayPal Plus

Installment payments

=> Prerequisite: the localization settings must be set to Germany, otherwise the payment options will not be offered

5. Using the module

Once configuration is complete and the IP restriction has been removed, the payment method is active in your checkout funnel.

Make sure you have connected your module in production mode, and you are ready to receive payments.

You can contact us at any time if you run into difficulties; we will be delighted to answer your questions.

6. Prerequisites

6.1 TLS 1.2 and cURL 1.0.1c

The Payment Card Industry (PCI) has required the earliest versions of TLS to be retired from service. All organizations that handle credit card information are required to comply with this standard.

As part of this obligation, PayPal has updated its services to require TLS 1.2 for all HTTPS connections.

Connections to the sandbox environment use TLS 1.2 only.

Check the version of the underlying security library of your URL. If you use the OpenSSL libraries, please update them to version 1.0.1c as a minimum. If you use cURL, make sure its version is 7.34.0 or higher.

Please contact your hosting provider for further details.

6.2 PHP version

Minimum PHP version: PHP 7.2

6.3 Rounding settings

In some cases on PrestaShop, the rounding settings are not fully compatible with PayPal's requirements.

To prevent some transactions from failing, please change the PrestaShop rounding mode in **CONFIGURE > Shop Parameters > General**:

- Round type: "Round up away from zero, when it is half way there (recommended)"
- Rounding mode: "Round on each item"
- Number of decimals: "2"

6.4 Checkout format: 'One Page Checkout'

The Official PayPal module is designed to work according to the native PrestaShop rules.

In the native PrestaShop cart, a customer reaching the payment step is necessarily known: email, last name, first name, shipping address, billing address, etc.

When 'One Page Checkout' modules are used, the PayPal module may not be able to work because it does not receive the information it needs to continue the transaction.

If you come across a 'One Page Checkout' module that is not compatible with the Official PayPal module, [please do not hesitate to contact us](#). If many merchants use the same module, an effort may be made to contact the publishers of 'One Page Checkout' modules in order to make the modules compatible.

7. Contact

Commercial questions for the PayPal teams?

<https://www.paypal.com/fr/cshelp/contact-us>

Technical questions about the Official PayPal module?

https://addons.prestashop.com/fr/contactez-nous?id_product=1748

**'Buy Now Pay Later': buy now, pay later in installments.*

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